



**IMMIGRATION DIVISION**  
**High Commission of Malaysia in Singapore**

**ENTRY REQUIREMENTS AND VISA PROCEDURE TO MALAYSIA**

**UPDATED ON: 01 OCTOBER 2022**

**1. MALAYSIA VISA APPLICATION PROCEDURE**

**IMPORTANT NOTICE**

Effective from 1 October 2022, S.E.Asia Vacation Pte Ltd has been **NEWLY APPOINTED** by Malaysia Immigration Department to operate on receiving Malaysia Visa applications on its behalf.

Please note that Malaysia Visa is only valid for the purpose of tourism or commerce travel only. For other purposes, such as Single Entry Visa for work and study, this visas is given by High Commission of Malaysia in Singapore, please refer the procedure at <https://www.kln.gov.my/documents/34253/9317945/KLN+PORTAL+-+VISA+WITH+REFERENCE.pdf/701604a1-09d9-4052-b6fc-2608a04094df>.

Please be informed that there is **NO DIRECT VISA APPLICATION SUBMISSION** for tourism or commerce at the High Commission Of Malaysia in Singapore.

Applicants are advised to refer the Malaysia Visa application procedure with:

S.E.ASIA VACATION PTE LTD

298 Tiong Bahru Plaza

#06-04 Central Plaza

Singapore 168730

Tel : +65 6539 9577

Fax : +65 6539 9571

E-mail : [info@seasiavacation.com.sg](mailto:info@seasiavacation.com.sg)

**REMINDER**

Please be reminded that the process of visa application **WILL NOT COMPLY** with advanced booking flight tickets or any other business or personal matters should you have made the flight reservation prior to the visa application. Booking flight tickets, business or personal arrangements should be made after obtaining the visa.

The High Commission of Malaysia in Singapore will not be liable for any financial loss incurred by the visa applicant, whose visa application was finalised later than expected or where an application is unsuccessful.

Please be informed that processes of visa applications are in order of date received. The High Commission of Malaysia in Singapore cannot provide preferential treatment which will disadvantage other applicants who apply earlier except where there are compelling, emergency reasons (pre-arranged travel is not a compelling reason).

Malaysia High Commission in Singapore **DOES NOT PROVIDE URGENT/EXPRESS VISA SERVICE**, please do not call or approach the Malaysia High Commission in Singapore in person regarding urgent/express visa service.

**SHORT-TERM SOCIAL VISIT**

**Short Term Social Visit to Malaysia for the purpose of  
 Holiday, Visiting Relatives, Including Business and Official Visit.**

Most foreign visitors can enter Malaysia without having to apply for a visa, Short-Term Social Visit Pass will be issued at Malaysian Entry Point upon arrival. The period of stay granted will be shown on the short-term social visit pass endorsement in the passport.

Foreign visitors according to the respective countries and passports listed below **required MALAYSIA VISA** before departing to Malaysia to request a Short Term Social Visit Pass at Malaysian Entry Point:

- i. Country List: <https://www.imi.gov.my/index.php/en/main-services/visa/visa-requirement-by-country/>
- ii. United Nations Laissez-Passer Passport
- iii. Certificate of Identity Passport

The Short Term Social Visit Pass given at Malaysia Entry Point to foreign visitors upon arrival is for the following purposes only:

- i. Social visit
- ii. Visiting relatives
- iii. Tourism
- iv. Journalism / Reporting
- v. Meeting / Conference
- vi. Business Discussion
- vii. Factory Inspection
- viii. Auditing Company Accounts
- ix. Signing Agreement
- x. Carrying out a survey on investment opportunities/setting up factory
- xi. Attending Seminars
- xii. Students on goodwill missions or taking examinations at a university
- xiii. Taking part in sports competitions

Short-Term Social Visit Pass granted to foreign visitors upon arrival at Malaysia Entry Point is for the purpose of Holiday, Visiting Relatives, Including Business and Official Visit, it is **NOT TO BE USED** for daily commuting or maximum stay of each visit for the purpose of living with family/friend or renting/bought a property in Malaysia.

As and when during conducting primary immigration examinations by Immigration Officer at Point of Entry to facilitate the entry of person who have the right to enter Malaysia, has reasonable grounds to believe and recognize the foreign visitor using modus operandi of leaving Malaysia to Singapore after using almost full or completely to the maximum period of the Social Visit Pass given continuously, the said Immigration Officer have a right to advised or reminded or issuing Not To Land Notice to the visitor who's is exploiting the Social Visit Pass according to Immigration Procedure Circular.

List of portal for Long Term Visit Pass application procedure to reside/work or a long visit in Malaysia, further inquiries for the below passes please email to: <http://eapp.imi.gov.my/spo>

**1. EXTENSION OF SHORT TERM SOCIAL VISIT PASS:**

Foreign visitor required Extension for Short Term Social Visit Pass:

<https://www.imi.gov.my/index.php/en/main-services/pass/visitor-pass/social-visit-pass/short-term-social-visit-pass/>

**2. SPOUSE PASS:**

Five (5) years Social Visit Pass for foreign husband/wife to Malaysia citizen:

<https://www.imi.gov.my/index.php/en/main-services/pass/visitor-pass/social-visit-pass/long-term-social-visit-pass/>

**3. RESIDENCE PASS:**

Foreigner with family ties to Malaysia citizen:

<https://www.imi.gov.my/index.php/en/main-services/pass/residence-pass/>

**4. MALAYSIA MY SECOND HOME (MM2H):**

Program for foreigners to stay in Malaysia on a long-term basis:

<https://www.malaysia.gov.my/portal/content/15167>

**5. PROFESSIONAL VISIT PASS:**

Foreigner to provide specific professional visit for a short period in Malaysia:

<https://www.imi.gov.my/index.php/en/main-services/pass/professional-visitor-pass/>

**6. EMPLOYMENT PASS:**

Foreigner who intend to work in Malaysia must have a valid work/dependent/foreign domestic helper pass:

<https://esd.imi.gov.my/portal/pdf/esdguidebook.pdf>

**7. STUDENT PASS:**

Foreigner who intend pursue their education in Malaysia:

<http://www.educationmalaysia.gov.my/>

## 2. VISA ON ARRIVAL (VOA) EFFECTIVE 1 JUNE 2022

IMMIGRATION DEPARTMENT OF MALAYSIA KLIA

**VISA ON  
ARRIVAL (VOA)**  
*Facility*

**WHO IS ELIGIBLE?**

Citizens of peoples Republic of China (PRC) and India

**TRAVEL REQUIREMENT :**

Travel from a third country namely Singapore, Indonesia, Thailand and Brunei

**VOA REQUIREMENT :**Valid passport,  
Have a confirm return ticket,  
Proof of financial ability to stay in Malaysia**DURATION OF STAY :**

15 days of social visit pass for each entry and it cannot be extended

**VOA FEE :**

RM200 per person. Payment only via credit card, debit card and eWallet (TNG)

IMMIGRATION DEPARTMENT OF MALAYSIA KLIA



www.imi.gov.my



Imigresen KLIA



hotline.klia@imi.gov.my

The provision of Visa On Arrival facilities to citizens of the People's Republic of China and Republic of India is subject to the following conditions:

1. Passport with validity period of SIX (6) MONTHS and above.
2. Possess of Singapore **Single Entry Visa (SEV)** or **Multiple Entry Visa (MEV)** or holder of **Residence Permit (Permanent Residence, Employment, Dependent, Work Permit, Long Term Pass or Student Pass)**.
3. Confirmed return ticket.
4. Proof of financial ability to stay in Malaysia USD500 or its equivalent in Ringgit Malaysia. Proof of the money must be submitted either in cash, traveler's check, credit card, debit card or electronic money recognized by Central Bank of Malaysia.
5. Not listed in the Malaysia Immigration Department suspected list.
6. Permitted to enter Malaysia by the following Point of Entry:

**6.1 BY AIR**

- a. Kuala Lumpur International Airport 1 and 2 (KLIA 1 & KLIA 2).
- b. Sultan Abdul Aziz Shah International Airport, Selangor.
- c. Penang International Airport.
- d. Langkawi International Airport, Kedah.
- e. Senai International Airport, Johor Bahru.
- f. Kota Kinabalu International Airport, Sabah
- g. Kuching International Airport, Sarawak.
- h. Miri International Airport, Sarawak

**6.2 BY LAND**

- a. Sultan Abu Bakar Complex (KSAB), Second Link, Johor Bahru.
- b. Bukit Kayu Hitam Immigration, Customs, Quarantine & Security (ICQS) Complex, Kedah.
- c. Sungai Tujoh Immigration Control Post, Sarawak.

**6.3 BY SEA**

- a. Labuan International Ferry Terminal Immigration Control.

Further inquiries kindly contact the Immigration Department at Kuala Lumpur International Airport 1 at E-mail: [hotline.klia@imi.gov.my](mailto:hotline.klia@imi.gov.my) or [ukomunikasiamc@gmail.com](mailto:ukomunikasiamc@gmail.com) or Tel: +60 3 87760250

### 3. TRANSIT WITHOUT VISA (TWOV) EFFECTIVE 1 JUNE 2022

Transit Without Visa (TWOV) is issued to foreign nationals who require a visa to enter Malaysia on transit to other countries.

Transit without leaving the airport precincts or continue the journey to the next destination with the same flight do not require a Transit Pass.

Free of charge **Transit Pass** only applicable for a **maximum of 120 hours (5 days)** will be issued for stop-over in Malaysia with **NO EXTENSION**.

Granting of **Transit Pass** is solely at the discretion of the Malaysia Immigration upon arrival, even if the travellers meet all the required criteria:

#### 1. INDIA, PAKISTAN, BANGLADESH and SRI LANKA

- 1.1 Passport with validity period of SIX (6) MONTHS and above.
- 1.2 Eligible only for passenger travelling with **Malaysian Airlines (MAS), Air Asia** and **Malindo Air**.
- 1.3 Confirmed purchased air ticket with e-ticket number to country of origin or confirmed ticket to third country which not exceed 120 hours. Producing only a PNR/booking number will be denied access.  
*(Printed copy)*
- 1.4 Possess a **Single Entry Visa (SEV)** or **Multiple Entry Visa (MEV)** or holder of **Residence Permit (Employment, Student, Resident or Dependent)** to or from one of the following countries: **AUSTRALIA, CHINA, JAPAN, NEW ZEALAND, SOUTH KOREA, TAIWAN AND USA**.
- 1.5 Proof of financial ability to stay in Malaysia USD500 or its equivalent in Ringgit Malaysia. Proof of the money must be submitted either in cash, traveler's check, credit card, debit card or electronic money recognized by Central Bank of Malaysia.
- 1.6 Transit Pass only available at Kuala Lumpur International Airport 1 (KLIA1) and Kuala Lumpur International Airport 2 (KLIA2). The traveller may enter and exit through either terminals when they were facilitated with Transit Pass by the Immigration Authority. Transit Pass holders will not be allowed to exit from any other exit point of the country.
- 1.7 Not listed in the Malaysia Immigration Department suspected list.

#### 2. BHUTAN, CHINA, MYANMAR, NEPAL AND VIETNAM

- 2.1 Passport with validity period of SIX (6) MONTHS and above.
- 2.2 Eligible to enter Malaysia using all Airlines.
- 2.3 Confirmed purchased air ticket with e-ticket number to country of origin or confirmed ticket to third country which not exceed 120 hours. Producing only a PNR/booking number will be denied access.  
*(Printed copy)*
- 2.4 Proof of financial ability to stay in Malaysia USD500 or its equivalent in Ringgit Malaysia. Proof of the money must be submitted either in cash, traveler's check, credit card, debit card or electronic money recognized by Central Bank of Malaysia.
- 2.5 Transit Pass only available at Kuala Lumpur International Airport 1 (KLIA1) and Kuala Lumpur International Airport 2 (KLIA2). The traveller may enter and exit through either terminals when they were facilitated with Transit Pass by the Immigration Authority. Transit Pass holders will not be allowed to exit from any other exit point of the country.
- 2.6 Not listed in the Malaysia Immigration Department suspected list.

The traveler must have an onward ticket departing from Kuala Lumpur and the flight should be **operated by Air Asia or Malaysia Airlines**. Citizens of the following countries are eligible for this free transit pass.

Further inquiries kindly contact the Immigration Department at Kuala Lumpur International Airport 1 at E-mail: [hotline.klia@imi.gov.my](mailto:hotline.klia@imi.gov.my) or [ukomunikasiamc@gmail.com](mailto:ukomunikasiamc@gmail.com) or Tel: +60 3 87760250

## 4. HEALTH DECLARATION

From 1st August 2022, all travellers are allowed to enter Malaysia regardless of their COVID-19 vaccination status and do not require a pre-departure or on-arrival COVID-19 test. There are no quarantine orders related to COVID-19 enforced by the Malaysian Government upon arrival.

Travellers can download and activate the MySejahtera application before or after arrival to Malaysia to indicate their COVID-19 risk status while staying in Malaysia. The COVID-19 risk status in MySejahtera may be checked upon entering premises.

Travellers who develop COVID-19 symptoms while in Malaysia should get tested and if found to be positive, are subject to the current protocol for positive COVID-19 cases as below.

Individuals who test positive for COVID-19 must undergo isolation via a Home Surveillance Order (HSO) for seven (7) days. Individuals can be released from isolation on the 4th, 5th or 6th day when they are asymptomatic and the result of an RTK Ag test supervised by a registered medical practitioner is negative. Discharge on the 7th day does not require any COVID-19 detection test.

Please continue to practice COVID-19 preventive measures while in Malaysia.

## 5. MYSEJAHTERA REGISTRATION

1. Download, install and register traveller's profile on MySejahtera phone application.
2. Children aged below 12 years and individuals who are unable to use a mobile device due to a certified disability or special needs are required to be registered as dependents of their fully vaccinated parent / legal guardian. This can be done through the "Manage Dependents" function in the MySejahtera application.

### ATTENTION

Please ensure that all information provided is correct. A false declaration made by travellers is an offense under Section 22.(d) of the Prevention and Control of Infectious Diseases Act 1988 (Act 342) and if convicted under Section 24 of Act 342, travellers shall be liable to a fined or imprisonment or both.

3. Missing Vaccination Certificate

**Frequently Asked Questions  
MISSING VACCINATION CERT  
DETAILS**

**Q** There are times when your vaccination certificate details disappear (as shown in the visual). An easy way to recover the missing details is to clear the cache in your MySejahtera app, as shown below.

**A**

**For Android users**

1. Go to 'Settings'
2. Click 'App Manager' or 'Applications'
3. Select 'MySejahtera App'
4. Click 'Storage'
5. Please click 'Clear Cache' and 'Clear Data'
6. Log in back to MySejahtera account using the same MySJ ID.

**For iOS users.**

1. Go to 'Settings'.
2. Select 'Iphone Storage'.
3. Select 'MySejahtera App'.
4. Offload app
5. Delete the app and re-install the app.
6. Log in back to MySejahtera account using the same MySJ ID.

**Remember your MySJ ID and password before following these steps.**

Bersama Hentikan Wabak COVID-19  
Agenda Nasional Malaysia Sihat

## 6. FOREIGN VEHICLES ENTERING MALAYSIA

All foreign vehicles entering Malaysia from Singapore via Woodlands or Tuas Checkpoints, must register for Vehicle Entry Permit (VEP) with Malaysia Ministry of Transport before entering Malaysia.

### 1. VEHICLE ENTRY PERMIT (VEP)

Vehicle Entry Permit (VEP) application refer Malaysia Road Transport Department

website: <https://vep.jpj.gov.my/#/>

Any further inquiries regarding Singapore vehicles entering Malaysia please refer with Malaysia Road Transport Department at:

<https://jpj.spab.gov.my/eApps/system/index.do?aplCode=en>

The screenshot shows the official website for the Road Transport Department of Malaysia, specifically for Vehicle Entry Permit (VEP) and Road Charge (RC). The page has a dark blue header with the department's logo and name. Below the header, there is a navigation menu with links to Home, About VEP, About RC, FAQ, and Contact. The main content area is divided into two columns. The left column features a large banner with the text 'OFFICIAL WEBSITE' and 'VEHICLE ENTRY PERMIT (VEP) AND ROAD CHARGE (RC)'. Below this banner, there is a 'News' section with several articles. The right column contains a 'Sign Up' form with fields for Full Name, Email, Password, and Confirm Password. There is also a CAPTCHA and a 'Sign up' button. Below the form, there are links for 'Log in', 'Reset your password', and 'Resend activation email'. At the bottom of the page, there is a 'User Manual' link.

### 2. TOUCH 'N GO

Touch 'n Go eWallet is a Malaysian digital wallet and online payment platform to make payments for tolls, street parking, payment on e-hailing and many more.

Singapore-registered vehicles are required to pay a Road Charge (RC) of RM20 (S\$6.40) for entry at Malaysia's land checkpoints - either at the Woodlands Causeway or Tuas Second Link.

Travellers must ensure that the Touch 'n Go cards are valid with enough money to make payment for Road Charge (RC) and Toll Fares (refer below), in order to prevent congestion and delays at the checkpoints.

PLUS Malaysia Berhad portal:

[https://www.plus.com.my/index.php?option=com\\_content&view=article&id=44&Itemid=149&lang=en](https://www.plus.com.my/index.php?option=com_content&view=article&id=44&Itemid=149&lang=en)

**Touch-n-Go webpage:**

<https://www.touchngo.com.my/>






**Touch n Go eWallet Tutorial for Installation & Verification:**

<https://youtu.be/gdKglSvsnY>







# OPEN SYSTEM TOLL FARES

## Penang Bridge and others

Penang Bridge									
Toll Plaza	Class 2	Class 3	Class 4	Class 5	Class 6	Class 7			
Jambatan Pulau Pinang	 RM5.74	 RM9.84	 RM12.00	 RM20.50	 RM25.00	 RM36.90	 RM45.00	 RM60.00	 RM75.00




  

Jambatan Kedua Sdn Bhd (JKSB)					
Toll Plaza	Class 1	Class 2	Class 3	Class 4	Class 5
Sultan Abdul Halim Mu'adzam Shah Bridge	 RM5.74	 RM30.50	 RM70.10	 RM8.50	 RM26.20
Link Road	RM0.60	RM0.90	RM1.20	RM0.30	RM0.50



Users from the Mainland (Batu Kawan) going to the Penang Island (Batu Maung) via the Sultan Abdul Halim Mu'adzam Shah Bridge, the toll will be collected at Sultan Abdul Halim Mu'adzam Shah Toll Plaza and Bandar Cassia (one way)

Toll for the Link Road will be collected from users exiting from PLUS Expressway at Bandar Cassia Toll Plaza going to Penang Island via the Sultan Abdul Halim Mu'adzam Shah Bridge or to Bandar Cassia and users entering the PLUS Expressway at Bandar Cassia Toll Plaza.




  

Butterworth-Kulim Expressway (BKE)					
Toll Plaza	Class 1	Class 2	Class 3	Class 4	Class 5
Kubang Semang	 RM1.31	 RM3.20	 RM4.80	 RM0.65	 RM1.31
Lunas	RM1.31	RM3.20	RM4.80	RM0.65	RM1.31




  

Seremban-Port Dickson Highway (SPDH)					
Toll Plaza	Class 1	Class 2	Class 3	Class 4	Class 5
Mambau	 RM2.62	 RM6.30	 RM9.50	 RM2.62	 RM5.16
Lukut	RM0.65	RM1.40	RM2.20	RM0.65	RM1.14

North South Expressway (NSE)					
Toll Plaza	Class 1	Class 2	Class 3	Class 4	Class 5
Bangunan Sultan Iskandar	 RM2.37	 RM4.50	 RM6.10	 RM1.14	 RM1.88
Kempas	RM1.72	RM3.20	RM4.10	RM0.90	RM1.14
Jitra	RM1.31	RM2.30	RM3.10	RM0.65	RM0.98

Malaysia-Singapore Second Link (LINKEDUA)					
Toll Plaza	Class 1	Class 2	Class 3	Class 4	Class 5
Tanjung Kupang	 RM6.14	 RM17.10	 RM34.30	 RM4.67	 RM7.45
Taman Perling	RM1.88	RM4.60	RM5.70	RM0.90	RM1.88
Lima Kedai	RM3.19	RM7.80	RM9.80	RM1.64	RM3.19