

## FAQs

### GENERAL

**1. For how long will the Visa Liberalisation Plan be in effect?**

As part of the Visa Liberalisation Plan, visa exemptions for China and India will begin on 1 December 2023 and will end on 31 December 2024. Meanwhile, other initiatives under this plan will begin on 1 December 2023 and continue until 31 December 2026.

### VISA EXEMPTION TO CHINA AND INDIA CITIZENS

**1. Chinese and Indian citizens are exempted from visa requirements. What does this mean?**

From 1 December 2023 until 31 December 2024, visitors from China and India can enter Malaysia without a visa.

**2. Is this exemption applicable to Chinese nationals departing from countries other than China?**

Yes. All Chinese citizens who wish to enter Malaysia are exempt from the visa requirement.

**3. Is this exemption applicable to Indian nationals departing from countries other than India?**

Yes. All Indian citizens who wish to enter Malaysia are exempt from the visa requirement.

**4. Can you tell me how long this facility is valid for?**

After 30 days, no extension of the PLS is granted.

**5. Do these Chinese and Indian citizens have the option of extending their Social Visit Pass (PLS) after the initial 30 days have expired?**

No PLS extension is granted after 30 days.

**6. Is this visa exemption applicable to visitors from China and India seeking to work or study in Malaysia?**

Unfortunately, no. Malaysia requires a Visa with Reference (VDR) for those who wish to work or study here.

**7. How about visitors who enter and leave Malaysia on a regular basis?**

Chinese and Indian visitors are permitted to travel to Malaysia without a visa for a period of 30 days. Entry into Malaysia is, however, subject to immigration procedures at the country's entry points.

**8. Is it possible for Chinese and Indian tourists under this visa liberalisation program to change their 30-day social visit pass to another long-term visit pass?**

Generally, yes, provided that the application for a long-term pass meets the current regulation and procedures.

9. **Would it be necessary to present the visa approval at the immigration counter on 1 December 2023? This is if Chinese and Indian visitors had received their visa approvals before 1 December 2023?**

It is not necessary. However, the visitor still needs to present additional documents required for the immigration check at the point of entry. This is in accordance with Malaysia's current rules and regulations.

10. **Are visa fees paid before 1 December 2023 refundable?**

There will be no refund of visa fees paid before 1 December 2023.

#### **IMPROVEMENT OF VISA AND PASS VALIDITY PERIOD**

1. **What is meant by the extension of visa validity period?**

The validity period of the visa is six (6) months from the date it is issued. It applies to all types of visas, including Visa Without Reference (VTR) and Visa with Reference (VDR).

2. **How do tourists check the validity period of their visas?**

Please refer to the "issue date" and "expiration date" columns in the eVISA notes to check the validity period.

3. **What is the maximum number of times the visa can be used?**

When a visitor is granted a Single Entry Visa, the visa can only be used once during the validity period of six (6) months. However, an individual granted a Multiple Entry Visa has the right to use the visa multiple times within six (6) months of its issuance.

#### **THE ADJUSTMENT FOR THE SOCIAL VISIT PASSES (PLS) ELIGIBILITY PERIOD**

1. **What does the adjustment of the Social Visit Pass (PLS) eligibility period mean?**

The period of stay for 22 countries requiring visas to enter Malaysia has been adjusted from 14 to 30 days. These are the countries on the list:

- i. Angola
- ii. Burkina Faso
- iii. Burundi
- iv. Cameroon
- v. Central African Republic
- vi. Congo Republic
- vii. Djibouti
- viii. Equatorial Guinea
- ix. Eritrea
- x. Ethiopia
- xi. Ghana
- xii. Guinea-Bissau
- xiii. Hong Kong
- xiv. Ivory Coast
- xv. Liberia
- xvi. Mali
- xvii. Mozambique

- xviii. Nigeria
- xix. Niger
- xx. Rwanda

2. **Is it possible to extend the pass for the 22 countries?**  
After 30 days, no extension of the PLS is granted.

#### **MULTIPLE ENTRY VISA (MEV)**

1. **Does the extension of visa validity from 3 months to 6 months also apply to Multiple Entry Visas (MEVs)?**  
Yes. MEV visas are valid for six (6) months from the date of issuance.
2. **Who is eligible to apply for this facility?**  
All foreign nationals who require an MEV for entry into Malaysia. In accordance with the current rules and regulations.
3. **Does this facility apply at all air, land and sea entry points?**  
Yes, and subject to immigration inspection procedures at entry points.
4. **Under this arrangement, how long can you remain in Malaysia?**  
Each entry into Malaysia is subject to a 30-day period.

#### **UMRAH TRANSIT VISA**

1. **What countries are eligible for Umrah transit visas?**  
Applicants from 32 countries that require a visa for entry into Malaysia may apply for an Umrah Transit Visa with a Social Visit Pass for seven (7) days. Detailed information about the countries listed can be found on the website of the Immigration Department of Malaysia.
2. **How to apply?**  
Through a travel agency registered with Ministry of Tourism, Arts and Culture (MOTAC).
3. **What is the cost of this Umrah Transit Visa?**  
Visa fees are determined according to the nationality of the applicant.
4. **When will the Umrah Transit Visa facility be available?**  
The Immigration Department of Malaysia will release a formal announcement soon.
5. **Where can I apply for an Umrah Transit Visa?**  
Umrah Transit Visa applications can be made at any international airport in Malaysia upon arrival.

## **FREQUENTLY ASKED QUESTIONS (FAQ)**

### **GRADUATE SOCIAL VISIT PASS**

#### **1. WHAT IS GRADUATE SOCIAL VISIT PASS?**

- A Graduate Social Visit Pass is a long-term visa that allows the holder to stay and travel within Malaysia after completing their studies, to seek or familiarise themselves with academic programs at local higher education institutions to pursue further education, as well as to work part-time in sectors permitted by law in Malaysia.

#### **2. WHO IS ELIGIBLE TO APPLY FOR THIS PASS?**

- International students from 23 countries who have completed their Bachelor's degree or higher at any Institution of Higher Education in Malaysia

#### **3. WHAT IS THE ELIGIBLE AGE LIMIT TO APPLY FOR THIS PASS?**

- There is no minimum age requirement.

#### **4. WHO IS ELIGIBLE TO APPLY FOR THIS FACILITY?**

- The facility will be available to 23 nationals, including Australia, New Zealand, Brunei, Singapore, South Korea, Japan, Germany, United Kingdom, France, Canada, Switzerland, Netherlands, Saudi Arabia, Kuwait, UAE, Qatar, Sweden, Norway, Denmark, Finland, United States, Bahrain, and Oman.

**5. WHAT ARE THE REQUIREMENTS TO APPLY FOR A GRADUATE SOCIAL VISIT PASS?**

- The applicants have completed or will complete their studies, as indicated by a confirmation letter issued by the university
- The Student Pass is still valid at the time the application is submitted.
- Passports must be valid for a minimum of 18 months
- Have an active 12-month health insurance policy.
- Providing a Personal Bond from a Malaysian sponsor with an income of at least RM1,500.

**6. HOW TO APPLY FOR THIS PASS?**

- Applications can be made through the Student Pass Unit, Malaysia Immigration Department, Putrajaya
- Applicants must complete the IMM.5 form and a checklist of documents that can be downloaded through the JIM Portal.

**7. HOW MUCH IS THE FEE FOR THIS PASS?**

- RM450 for Graduate Social Visit Pass.
- RM450 for Social Visit Pass for each dependent.
- Fees for Multiple Entry Visas (MEVs) depend on the country's eligibility requirements.

**8. WHAT FACILITIES ARE ACCESSIBLE THROUGH THIS PASS?**

- The Multiple Entry Visa (MEV) allows for ease of entry and exit from the country.
- Dependent Pass will also be issued to the dependents or family members of the pass holder.
- Travel is permitted within the country.
- Can participate in education programs at local higher education institutions.
- Work part-time in sectors permitted by law in Malaysia.

**9. HOW LONG IS THE VALIDITY OF THE PASS?**

- 12 months

**10. IS THIS PASS HOLDER ELIGIBLE TO APPLY FOR A RESIDENT PASS AND ENTRY PERMIT?**

- No.

**11. IS IT POSSIBLE TO CHANGE TO ANOTHER LONG-TERM PASS?**

- Yes, but it is subject to the terms and conditions of the pass currently in effect.

**12. DOES THIS PASS REQUIRE A CHECK-OUT MEMO AFTER EXPIRATION?**

- No.